

Yacolt Library Express: A Robust Self Service Library Experience

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Statistics

Opened: Sept. 2012
Staffed Hours: M-F 2 hrs. per day
Unstaffed: M-Th, 9-8 F- Su, 10-6
Monthly Circ: 4,500
Collection Size: 3,000
Internet Computers: 2
Total Staff Time needed: 1.5 FTE



Card reader access at the front door

Services Available

The types of services available at the Yacolt Library Express are in line with the concept of quick, self-guided service.

- 3,000 item collection
- 2 Internet computers
- Printer
- WiFi
- Bathroom
- Self Check-out
- Self Check-in
- Interior and Exterior book returns
- Hold Pick-up



Yacolt Library Express - just inside!

Talking Points Positives:

- + Patrons have local access to basic services that they would use without staff involvement even in a fully staffed library.
- + Patrons can drop off materials at their convenience, rather than making a 25 mile round trip.
- +Wide range of access hours means different people with different schedules can find a time to get to the library.
- +WiFi hotspot means locals have a high speed internet access point nearby 24/7.

Drawbacks:

- +Staff aren't always there to provide in-person service and support.
- +No bill payment at site.
- +No ILL pick-up at site.
- +Hard to police unruly patrons
- +Technical and other difficulties may take hours or days to be fixed.

Learn More

The Yacolt Library Express was featured in The Columbian and The Oregonian, as well as on KGW news.



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